



EMBASSY OF SWITZERLAND MANILA – USEFUL ADDRESSES IN METRO MANILA

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Embassy's Attorney of law / Vertrauensanwalt

Atty. Epifanio **SEDIGO** Jr.
Sedigo & Associates
Counsellors-At-Law
Suite 506 ITC Building, 337 Sen. Gil Puyat Avenue Makati City

+632 8896 9012 / 14
+632 8899 9297 (fax)

sedigo@sedigolaw.com / sedigo@sedigolawfirm.com
www.sedigolaw.com

Other Contact Numbers

Country Code + Area Code: +63 (02) Manila

Fire brigade:
+632 8818 5150
+632 8816 2553

Ambulance: Lifeline
169 11

Police: 117

Organisation / Name	Hotline	Telephone Number	Fax
PNP Hotline Camp Crame, Quezon City Email: e-sumbong@pnp.gov.ph Website: www.pnp.gov.ph	911 / 117	+632 8725-3176 +63919.160.1752 (Smart) +63917.847.5757 (Globe)	
General Services Division (NCR) Information Center		+632 8524 1660 +632 8526 2257 +632 8525 2000	
NAIA (AIRPORT)		+632 8877 1109	
NAIA 24-Hour Complaint and Action Desk (Dept. of Tourism – Tourist Information Center)		+632 8877 1109 Loc. 3521 / 4033 +632 8459 5200 to 5230 Loc. 101 / 102	
Department of Tourism The New DOT Bldg., 351 Sen. Gil Puyat Avenue 1200, Makati City www.tourism.gov.ph / webmaster@tourism.gov.ph		+632 8459 5200 to +632 8459-5230 Loc. (212 and 232)	
Philippine Retirement Authority (PRA) 29th Floor, Citibank Tower, 8741 Paseo De Roxas, Makati City Email: clientrelations.pra@gmail.com / clientrelations@pra.gov.ph Website: https://pra.gov.ph		+632 8848 1412 to 16	+632 8848 1421
Bureau of Immigration Magallanes Drive Intramuros, Manila Email: binoc_immigration@hotmail.ph / xinfo@immigration.gov.ph Website: www.immigration.gov.ph Branch Office: 3/F, 805 Lasala Bldg. J.P. Rizal Avenue, Makati City Email: immigration.makati@gmail.com		+632 8465 2400 +632 8524 3769 (Hotline) +632 8899 3831 +632 8403 1391	+632 8403 1391
Makati Police Station Ayala Avenue, Makati City Email: pcrs.makati@gmail.com		+632 8887 1798 +63929.7936525	
Philippine Statistic Authority (formerly NSO) PSA Complex, East Ave. Diliman, Quezon City Email: crs.qvu1@psa.gov.ph Website: https://psa.gov.ph/		+632 8461 0500 loc. 605 +632 8462 6600 loc. 839 and 834	

Department of Foreign Affairs (Consular Affairs) Philippine Passport Division Consular Division Authentication Division Visa Division Aseana Business Park, Pres. Diosdado Macapagal Avenue corner Bradco Avenue, Barangay Tambo, Paranaque City, Metro Manila Website : http://consular.dfa.gov.ph		+632 8651 9400 +632 8234 3488 +632 8651 9400 +63966 4108465 +63955 8523251	
Philippine Red Cross Hotline 37 EDSA corner Boni Avenue, Mandaluyong City 1550 Email: communication@redcross.org.ph Website: https://www.redcross.org.ph	143	+632 8790 2300 loc. 931/932/935	
Inter-county Adoption Board (ICAB) 4th Floor A.N.Y Building., #38 Brgy. Laging Handa, Timog Avenue, Quezon City Email: adoption@icab.gov.ph Website: www.icab.gov.ph		+632 8721 9711 +632 8726 4568 +63917 8303516	
Department of Social Welfare and Development (DSWD) DSWD Building, Contitution Hills, Batasan Complex, Quezon City Email: inquiry@dswd.gov.ph Website: www.dswd.gov.ph		+632 8931 8101 to 07	
National Disaster Risk Reduction Management Council (NDRRMC) NDRRMC Building, Camp General Emilio Aguinaldo, Quezon City Email: ndrrmoc@ocd.gov.ph Website: www.ndrrmc.gov.ph		+632 8911 1406 +632 8912 2665 +632 8912 5668 +632 8912 0441	
For Swiss Community			
Swiss Club, Inc. Email: info@swissclub-philippines.org Website: www.swissclub-philippines.org		+632 8926 5584 +63917 795 3561	
Airlines			
Swiss International Airlines Website: www.swiss.com/ch/en/customer-support/contact-usb		+632 8540 1054	
KLM 21/F Multinational Bancorporation Centre 6805 Ayala Ave. Makati City Website: www.klm.com		+632 8540 0984	
Qatar Airways Mezzanine Level, Room 24, NAIA Terminal 3, Pasay City Website: www.qatarairways.com		+632 8879 5725	
Emirates Airlines 18F Pacific Star Bldg., Sen. Gil Puyat Ave., cor. Makati Ave., Makati City Website: www.emirates.com / MNLSales@emirates.com		+632 7792 6045	+632 8811 5284
Cebu Pacific Cebu Pacific Building, Domestic Airport Road, Pasay City Website: www.cebupacificair.com		+632 8802 7070	
Philippines Airlines Makati Ticket Office, G/F PNB Makati Center 6754 Ayala Avenue cor Legazpi St., Makati City Website: www.philippineairlines.com		+632 5320 8983	
Language Schools			
Organisation		Phone	Fax
Goethe Institut 4-5/F Adamson Center 121 Leviste St., 1227 Makati City Email: info-manila@goethe.de Website www.goethe.de		+632 8840 5723 / 24 +632 8817 0978	+632 8817 0979
Alliance Française de Manille 209 N. Garcia, Bel-Air Village, Makati City Email : info@alliance.ph Website : www.alliance.ph		+632 8895 7585	+632 8899 3654
Deutsche Schule Manila Eurocampus 75 Swaziland St., Better Living Subd. Parañaque City Email: admission@gesm.org Website: www.gesm.org		+632 8776 1000	+632 8824 1517
Lycée Français de Manille 75 Swaziland St., Better Living Subd. Parañaque City Email: contact@lfmanille.ph Website: www.en.lfmanille.ph		+632 8776 1000	